Manhattan Life / Central United Life / Family Life

Commissions

Frequently Asked Questions

AGENT RESOURCE CENTER

Appointed agents can log into their Agent Resource Center at www.manhattanlife.com to access information about commissions, product forms/supplies, client policies, policy notifications (lapsed/rejected premiums), hierarchy information, etc.

On the Manhattan Life website, go to AGENT and AGENT LOGIN. If it is your first time on the site, click “New user, Click here to Register” and set up a profile using your writing number.

COMMISSIONS

When are commissions paid?

As earned/Renewal commissions are paid out twice a month, on the 15th and the end of the month. The minimum direct deposit amount the company will issue is $25, so if your commission for that statement was under $25, your commissions will be held until the total EFT is over $25.

Advance commissions are paid out daily via direct deposit, for policies that have been **both issued and premium applied**. This typically takes 2-3 business days from the time the policy premium has been applied to the issued policy until the commission EFT is issued.

Where can I view my commission statements?

You can view your commission statements by going to www.manhattanlife.com, go to AGENT and AGENT LOGIN. Register if it's your first time there. And once logged in you can view your commission statements and agent policy information.

Bi-monthly commission statements can be found under COMMISSIONS, and then click on the blue Statement button.

Advance EFT statements will show up under DOWNLOADS and GENERATED REPORTS once those are issued.

Why didn’t I get paid an advance?

Advances must be requested by the agent, and approved by the company on an individual basis. If you have not signed and returned the advance request forms, you may request them by emailing sarahm@ppisales.info.

Who can I contact with additional questions?

If you have a specific commission issue that cannot be resolved through your Agent Resource Center, you can contact Sarah at Peek Performance at 864-228-2635 or email at sarahm@ppisales.info.

CUL / Manhattan Life / Family Life – 800-539-1021